

## In This Issue

- Who is Bill Back?
- Check Fees Down Over Last Year
- WEXOnline Receives a "Facelift"
- Agencies Requesting Fleet Card Data?
- Octane: WEX's Mobile Fuel Finder
- Cases Making Headlines
- LPT Staffing Changes

Interesting Article: [Why Do Gas Prices Always End in 9/10 of a Cent?](http://www.wisegeek.com/why-do-gas-prices-always-end-in-910-of-a-cent.htm)

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## Who is Bill Back?

Years ago, a customer asked his FMC "Who is this Bill Back guy anyway." The customer was so serious in their asking of it that we chuckle about it, but billbacks/AIEs can be confusing for both agencies and FSRs. There is a lot of room for interpretation and consistency is always a challenge.

A good number of questions the past months surround an IDEA on how LPT might partially "automate" billbacks/AIEs for LPT related items. This project is only in the very early stages of discussion around how it might work and look.

To explain why the reports need to be reviewed let's take car washes as an example. Let's say LPT automates the process so that all car washes exceeding the monthly regional allowance are billed back. This will undoubtedly increase efficiency and save us time and resources. But, there are other hurdles to consider and overcome, like erroneous product coding (eg. An item coded as fuel that is actually a car wash).

Another related initiative already underway is a program that was created and is being utilized in Region 5 and tested in other regions. This program takes all code 5 MCC recommended transactions for and allows the FSR to select which they are choosing to bill and which they aren't and offers a reason selection for those not done. I have talked to Region 5 about the possibility of seeing how LPT related exception reports might be included in a system like that also.

LPT is interested in your thoughts and ideas in this arena. As stated these projects are only under discussion at this time, but we are always looking for ways to improve and streamline the process of addressing exceptions.

## Check Fees Down Over Last Year



KUDOS to all of you. Check fees are projected to be down 28% over last year, a \$279,000 in savings. Many thanks to the FSRs who reached out to vendors, the MCC/AMC technicians who worked the front lines with the vendors and the PPC and LPT who worked on cleaning up the stragglers.

As a reminder, the decreased use of checks allows us to reduce fees and directly dispute problem transactions while ensuring we follow OMB's initiative to reduce convenience check usage to the greatest extent.

Merchants are still able to choose from several payment options including: ACH/direct deposit, MasterCard and WEX card swipe acceptance.

## WEXOnline Receives a “Facelift”



Have you seen WEXOnline recently? We encourage you to take a look! WEX has several enhancements, found by selecting the REPORTS Tab, and under MY CUSTOM REPORTS select either CREATE NEW REPORTS or VIEW MY TEMPLATES (for previously created reports) to step through the new process.

Enhancements include:

More fields to sort and filter: WEX time, which identifies the time the authorization is received, so that we can identify where the pump has errors in the time listed, merchant phone number, and transactions by a “null value” (e.g. Transactions over \$100 without a PO#).

Easy report navigation features: Jump to the part of a report where changes are needed, drag/drop a field to change the column sort order, and next/back buttons at the top and bottom of each page with hitting the “Enter” key to default to next.

Removal of “quotes” from Excel downloads eliminating the need to reformat data for exporting (Note: exporting to CSV does not contain quotes either).

Share reports. LPT can now post and share common reports that interests all users. The user can take these templates and adapt them to specific information (e.g. by FSR LID) to pull up exactly what is needed.

If you have suggestions for future enhancements in WEXOnline, please contact your LPT representative.

In September, WEX will offer training through Webinar. The schedules/invites are coming soon.

Effective July 1, The Travel Centers of America large diesel trucking islands no longer accept the WEX card:

<http://cm.phh.com/interactivebusinessresources/newsandinformation/currentYear/unitedStatesEnglish/pdfFolder/070212WrightExpress.pdf>

## Agencies Requesting Fleet Card Data?

LPT receives a lot of transferred calls from WEX regarding agency requests for fleet card data and how to obtain copies of their receipts. For security reasons WEX is not authorized to give out data relating GSA Fleet leased vehicles. Here are a few reminders when speaking to agencies about fleet card data requests:

1. GSA Fleet does not require agencies to maintain receipts.
2. Information on overall fuel usage with WEX and DLA (military installation fuel) for individual vehicles is available in Fleet Drive-thru “Reports Carryout” under “Fuel Use Report” using individual agency/BOAC logins.
3. If an agency requests line item detail, the agency headquarters level fleet manager has access through a unique Fleet Drive-thru login for “Fuel Use Reports.” The headquarters fleet manager must determine who has access to the system in their agency.
4. If you do respond to agency requests for fleet card data, remove all pricing information, including price per unit, gross total amount and net total amount.
5. All requests for data relating to potential fraud investigations should be referred to LPT so we ensure our OIG is notified and GSA recoups any potential losses that are identified.

<http://drivethru.fas.gsa.gov/drivethru/drivethru/>

Why is premium gas cheaper than regular octane gas in South Dakota?

<http://www.car-makes.com/maintenance-repairs/34317/>

**Contact Us:**

R1, R2, R3, R11

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R4

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R9

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## Octane: Wright Express Mobile Fuel Finder

With Octane, Wright Express' (WEX) mobile application, you can quickly find the nearest fueling locations and pricing. It's the first fuel site locator to include fuel prices based on real time station data, providing you with up-to-date prices. Plus, it's the industry's first fuel site locator with integrated Text to Speech technology which allows drivers to have directions read aloud. Other benefits include, the ability to find alternative fuel stations and the capability to find the nearest operating fuel station during disasters where adverse weather or power outages are an issue. Octane works on Droid and iPhones. This is great information to share with our customers. Click on the following link for information on how to download the app at: <http://www.wrightexpress.com/octane-mobile-app-fuels-fleet-performance>

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## Cases Making Headlines

A volunteer driver for the VA in Pennsylvania was charged and pled guilty to theft of government property on June 25, 2012. Losses included fraudulent purchases of fuel and general merchandise at various fueling locations totaling \$1,187.

A Nebraska Air National Guard Airman pled guilty to unauthorized use of an access device for multiple transactions exceeding the vehicle's tank capacity. He was found using the WEX card to purchase fuel for other vehicles for nominal amounts of cash. Total damages were \$22,882. GSA OIG and the Omaha, NE FBI jointly worked on this case.

The owner of Over the Hill (OTH) Auto Repair pled guilty to false claims. OTH charged GSA Fleet approximately \$30,000 worth of unnecessary or nonexistent repairs on vehicles leased by the Army at Ft Drum, NY. GSA OIG and Army CID jointly worked on this case.

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## LPT Staffing Changes

Erica Rollins, who formerly was with the LPT, is now working in Remarketing as a Program Analyst. Erica will be missed by LPT but we are very excited for her and the whole GSA Fleet Team.

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